



WILD BEAUTIES OF BOTSWANA

TERMS & CONDITIONS

Effective Date: 1 January 2026

Please read these Terms and Conditions carefully before making a booking with Wild Beauties of Botswana. By making a booking, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions. In these Terms, Wild Beauties of Botswana is a trading name of Over The Moon Productions.

1 BOOKING AND CONFIRMATION

- 1.1 A booking is made when you submit a booking request to Wild Beauties of Botswana, either verbally or in writing, and is confirmed only upon our written acknowledgement and receipt of the required deposit.
- 1.2 By making a booking, the lead name on the booking ("Lead Traveller") confirms that they are authorised to accept these Terms and Conditions on behalf of all members of the travelling party.
- 1.3 The Lead Traveller is responsible for ensuring that all members of the party are aware of and comply with these Terms and Conditions.
- 1.4 Wild Beauties of Botswana reserves the right to decline any booking at our discretion.
- 1.5 All prices quoted are subject to availability and may change until your booking is confirmed in writing.

2 PAYMENT TERMS

2.1 Deposit

- (a) A non-refundable deposit of 30% of the total Safari cost is required to confirm your booking.
- (b) The deposit must be received within 7 days of receiving your invoice, unless otherwise agreed in writing.
- (c) Certain components such as charter flights, park fees, and peak-season bookings may require additional upfront payments or a higher deposit percentage. You will be advised of any such requirements at the time of booking.

2.2 Final Balance

- (d) The full balance of your Safari cost is due no later than 60 days prior to your departure date.
- (e) For bookings made within 60 days of departure, full payment is required at the time of booking.
- (f) Failure to pay the balance by the due date may result in automatic cancellation of your booking and forfeiture of your deposit.

2.3 Payment Methods

Payments may be made by bank transfer, credit card, or other methods as agreed. All bank charges and currency conversion fees are the responsibility of the Client.

3 CANCELLATION BY THE CLIENT

3.1 All cancellation requests must be submitted in writing to Wild Beauties of Botswana and will only be effective upon our written acknowledgement.

3.2 The following cancellation charges apply, calculated as a percentage of the total Safari cost:

(g) More than 90 days before departure: Deposit forfeited (30% of total cost)

(h) 60–90 days before departure: 50% of total cost forfeited

(i) 30–59 days before departure: 75% of total cost forfeited

(j) Less than 30 days before departure or no-show: 100% of total cost forfeited

3.3 Certain components, including but not limited to charter flights and international airfares, are 100% non-refundable from the time of booking, regardless of the cancellation date.

3.4 Some Service Providers may impose stricter cancellation policies than those outlined above. Where this occurs, the stricter policy will apply, and any additional charges will be passed on to you.

3.5 No refunds will be provided for unused portions of your Safari, regardless of the reason, including but not limited to early departure, missed activities, or unused accommodation.

4 CHANGES OR CANCELLATION BY WILD BEAUTIES OF BOTSWANA

4.1 Wild Beauties of Botswana reserves the right to make minor changes to your Safari itinerary at any time. Minor changes include alterations to accommodation of a similar standard, activity timings, or routing that do not materially affect the overall Safari experience.

4.2 In the event of a significant change to your Safari, we will notify you as soon as reasonably practicable and offer you the choice of accepting the altered arrangements, booking an alternative Safari of comparable value (subject to availability), or cancelling with a full refund of all monies paid.

4.3 Wild Beauties of Botswana shall not be liable for any incidental expenses you may have incurred as a result of any booking change or cancellation, including but not limited to visa fees, vaccinations, non-refundable airfares, or other travel arrangements made independently.

5 TRAVEL INSURANCE (MANDATORY)

5.1 It is a condition of booking that all Clients obtain comprehensive travel insurance prior to departure. Wild Beauties of Botswana reserves the right to cancel your booking if proof of adequate insurance is not provided upon request.

5.2 Your travel insurance must, at minimum, provide cover for:

(k) Trip cancellation or curtailment

(l) Medical expenses, including treatment and hospitalisation

(m) Emergency evacuation and repatriation (including air ambulance)

(n) Personal accident and death

(o) Loss or damage to luggage and personal effects

5.3 We strongly recommend that insurance is purchased at the time of booking to ensure coverage for cancellation from that date. Wild Beauties of Botswana is not liable for any expenses arising from inadequate or lack of travel insurance.

6 TRAVEL DOCUMENTS

6.1 It is the sole responsibility of the Client to ensure that all members of the travelling party hold valid passports, visas, and any other documentation required for entry into all countries included in the Safari itinerary.

6.2 Passports should typically be valid for at least six months beyond your intended date of departure from the destination country and have sufficient blank pages for visa stamps.

6.3 Entry requirements can change at short notice. We recommend you verify all requirements with the relevant embassies or consulates prior to travel.

6.4 Wild Beauties of Botswana accepts no responsibility for any delays, expenses, or other consequences arising from a Client's failure to have proper documentation.

7 HEALTH AND MEDICAL REQUIREMENTS

7.1 Clients are responsible for consulting with a qualified medical professional or travel health clinic regarding vaccinations, prophylactics (including malaria prevention), and other health precautions required or recommended for travel to Africa.

7.2 Certain countries may require proof of Yellow Fever vaccination for entry. It is your responsibility to verify requirements and obtain necessary certificates.

7.3 Clients must disclose any medical conditions, disabilities, allergies, dietary requirements, or mobility limitations that may affect their ability to participate in the Safari at the time of booking. This includes pregnancy.

7.4 Safari destinations are often remote, and medical facilities may be limited or unavailable. Evacuation in medical emergencies can be time-consuming and expensive. Adequate medical evacuation insurance is essential.

7.5 Wild Beauties of Botswana accepts no liability regarding the provision of medical advice or medical care, nor for any health-related incidents that occur during your Safari.

8 INHERENT RISKS AND WILDLIFE SAFETY

8.1 Safari travel involves inherent risks that cannot be entirely eliminated. These include, but are not limited to:

- (p) Encounters with wild, unpredictable, and potentially dangerous animals
- (q) Travel in open safari vehicles on rough, unpaved roads
- (r) Participation in activities such as walking safaris, canoeing, and boat trips
- (s) Light aircraft flights and transfers
- (t) Exposure to extreme weather conditions, insects, and tropical diseases
- (u) Limited or delayed access to medical facilities and emergency services

8.2 Most safari camps are unfenced and located within Wildlife Areas where animals roam freely. Guests must exercise extreme caution at all times and follow all safety instructions and briefings provided by guides and camp staff.

8.3 Wildlife sightings cannot be guaranteed. Animal behaviour is unpredictable and natural, and Wild Beauties of Botswana makes no representations regarding specific wildlife encounters.

8.4 By participating in the Safari, you acknowledge that you understand and voluntarily accept these inherent risks.

9 LIMITATION OF LIABILITY

9.1 Wild Beauties of Botswana acts as an agent for various independent Service Providers who provide accommodation, transportation, guiding, activities, and other services. Wild Beauties of Botswana is not responsible for any acts, omissions, or defaults of these Service Providers or for any injury, death, damage, loss, delay, or additional expense caused thereby.

9.2 To the maximum extent permitted by applicable law, Wild Beauties of Botswana shall not be liable for:

- (v) Any personal injury, death, property damage, or other loss arising from participation in the Safari
- (w) Any indirect, incidental, special, or consequential damages
- (x) Loss or damage to baggage, personal effects, or valuables
- (y) Any claims arising from circumstances beyond our reasonable control

9.3 In no event shall Wild Beauties of Botswana's total liability exceed the total amount paid by you for your Safari.

10 INDEMNITY AND RELEASE

10.1 Clients may be required to sign an Indemnity, Waiver, and Release form prior to participating in safari activities. Failure to sign such forms may result in exclusion from certain activities without refund.

10.2 By booking a Safari with Wild Beauties of Botswana, you agree to release, indemnify, and hold harmless Wild Beauties of Botswana, its directors, employees, agents, and affiliated Service Providers from any and all claims, demands, actions, damages, losses, costs, and expenses (including legal fees) arising out of or relating to your participation in the Safari, except to the extent caused by our gross negligence or wilful misconduct.

10.3 This release and indemnity extends to and shall be binding upon your heirs, executors, administrators, and assigns.

11 FORCE MAJEURE

11.1 "Force Majeure" means any event beyond the reasonable control of Wild Beauties of Botswana, including but not limited to: acts of God, natural disasters, fire, flood, earthquake; war, threat of war, armed conflict, terrorism or threat of terrorism; epidemic, pandemic, or other public health emergency; civil unrest, riots, strikes, or industrial action; government actions, border closures, or travel restrictions; and unavoidable technical problems with transportation.

11.2 In the event of Force Majeure, Wild Beauties of Botswana may cancel, postpone, or modify your Safari. We will endeavour to offer alternative arrangements where possible, but shall not be liable for any costs, damages, or losses arising from such events.

11.3 If you choose to cancel due to Force Majeure conditions, standard cancellation charges may apply unless otherwise agreed.

12 CLIENT CONDUCT

12.1 Clients must conduct themselves in a respectful manner at all times and comply with all local laws, regulations, and customs of the countries visited.

12.2 Wild Beauties of Botswana reserves the right to terminate, without refund, the participation of any Client whose behaviour is deemed disruptive, dangerous, or detrimental to the safety, wellbeing, or enjoyment of other guests, staff, or the Safari operation.

12.3 Clients agree to follow all instructions given by guides regarding safety, wildlife interactions, and conduct in Wildlife Areas.

13 COMPLAINTS

13.1 Should you have any concerns during your Safari, please raise them immediately with your guide or the camp management so that we have the opportunity to address them on the spot.

13.2 Any formal complaints must be submitted in writing to Wild Beauties of Botswana within 28 days of the completion of your Safari. Complaints received after this period may not be considered.

13.3 Wild Beauties of Botswana will investigate all complaints and respond within a reasonable timeframe.

14 PHOTOGRAPHY AND MARKETING

14.1 Wild Beauties of Botswana and our Service Providers may take photographs and videos of guests during Safari activities for promotional purposes.

14.2 If you do not wish to be photographed or have your images used, please notify us in writing at the time of booking.

15 DATA PROTECTION AND PRIVACY

15.1 Wild Beauties of Botswana collects and processes personal data in accordance with applicable data protection laws.

15.2 Your personal information will be used to process your booking, provide the Safari services, communicate with you, and comply with legal obligations. We may share your information with Service Providers as necessary to deliver your Safari.

16 GENERAL PROVISIONS

16.1 If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

16.2 No failure or delay by Wild Beauties of Botswana in exercising any right shall constitute a waiver of that right.

16.3 These Terms and Conditions constitute the entire agreement between you and Wild Beauties of Botswana regarding your Safari and supersede all prior agreements, representations, and understandings.

16.4 Wild Beauties of Botswana reserves the right to amend these Terms and Conditions at any time. The version in effect at the time of your booking will apply to your Safari.

ACKNOWLEDGEMENT

By making a booking with Wild Beauties of Botswana, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions on behalf of yourself and all members of your travelling party.

WILD BEAUTIES OF BOTSWANA

reservations@mobile-safaris.net · +267 7381 4643 · www.wildbeautiesbotswana.com

Operated by Over The Moon Productions · Plot 102, Kazangula, Botswana